

NONGTALANG COLLEGE

Grievance Redressal Cell

Minutes of the Meeting of the Grievance Redressal Cell held on 14th November 2020.

Members Present:

1. Dr. Wallamlaibor Lyngkhoi
2. Ms. Elizabeth Shylla
3. Ms. Charity Ryngkhlem
4. Smt. Monica Myrchiang
5. Smt. Hasina Pohchen

The Convener welcomed the members to this meeting of the Grievance Redressal Cell.

The minutes of the last meeting were read and confirmed.

A. Grievances Resolved:

1. Complaint regarding Cleanliness of Classrooms: The Committee was informed that the matter had been taken up with the cleaners on the College and they had given their assurance that the classrooms would be swept regularly. It was also informed that the Office had been requested to ensure the availability of dustbins in all classrooms.
2. Request for Bus Services from Amlarem: The committee was informed that the Principal was aware of the issue and that efforts were being made to procure one additional bus for the students coming from Amlarem.


B. New Grievances Received:

1. Complaint regarding Internet Connectivity: The Committee was informed that there were complaints from students regarding internet connectivity and that they were having problems accessing the notes and study material posted by teachers online. It was decided that the committee would look into the matter as internet connectivity was a genuine issue and a persistent problem in the area.

The meeting was closed with a vote of thanks by the Convener.



Dr. Wallamlaibor Lyngkhoi
Convener GRC



Principal
Nongtalang College
Nongtalang